

## OVERVIEW

In 2012, the Milwaukee Health Care Partnership (MHCP) launched the Specialty Access for Uninsured Program (SAUP) to replace the fragmented and costly specialty care delivery system with a managed and more cost-effective model of care.

The SAUP model establishes care management partnerships between safety net clinics (SNCs) and health systems, with participating SNCs assigned to a health system to coordinate access to specialty services.

In the SAUP model, SNCs identify eligible patients and provide primary care, medication, benefit counseling, enrollment assistance, and social supports. The health systems each secure a network of specialists and provide inpatient and outpatient specialty services. SAUP referrals are most often to the specialties of Gastroenterology, Ophthalmology, Endocrinology, Rheumatology and Urology.

## GOALS

- Improve specialty care delivery and care management processes for the uninsured
- Improve efficiency and effectiveness of care between primary care and specialty health care partners
- Improve health outcomes
- Decrease total cost of care

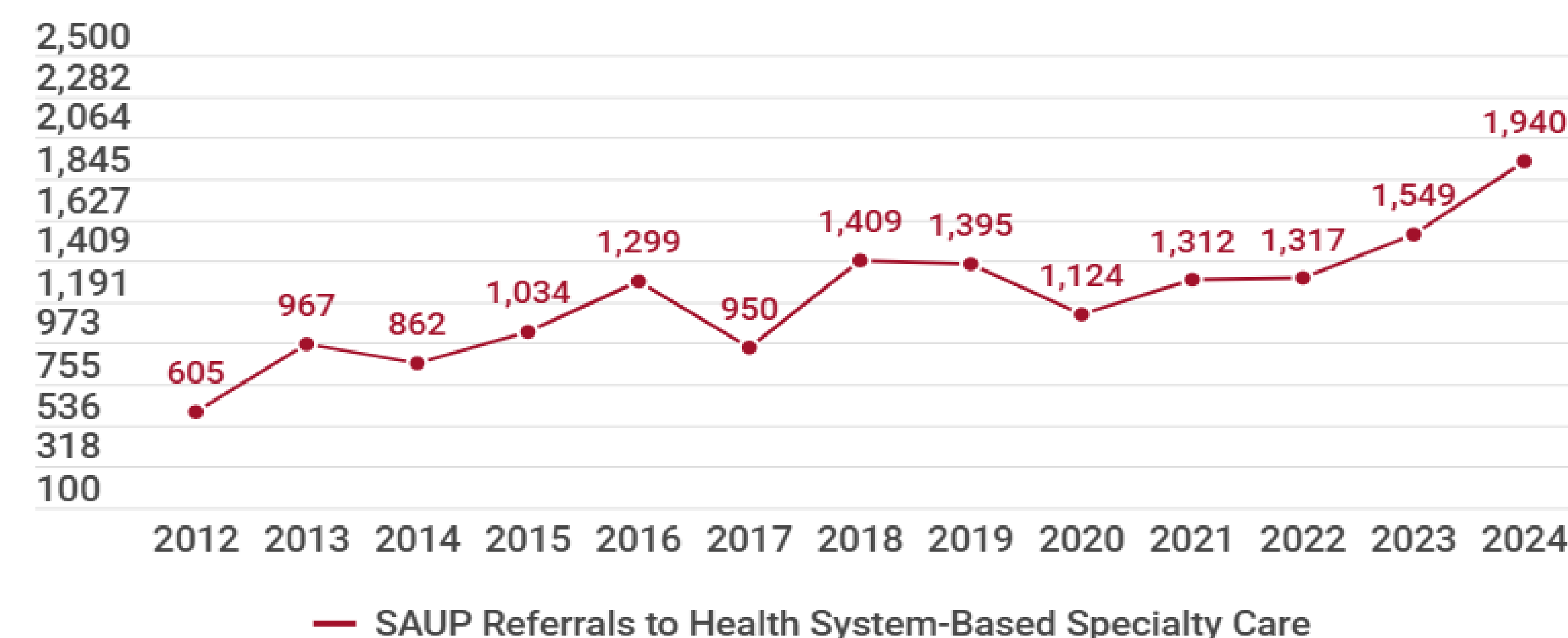
## TARGET POPULATION

**Milwaukee County residents who are:**

- Established patients with a SAUP safety-net clinic
- At an income level of  $\leq$  250 percent of the Federal Poverty Level (FPL)
- Unable to secure public insurance

## OUTCOMES

### Total SAUP Referrals, 2012-2024



**1,940** Specialty Referrals to Health Systems

**80%** Show Rate

**901**

Total Scheduled  
Appointments

**847**

Total Completed  
Appointments

### Impact Story

“Having worked with the Special Access Program for nine years, I’ve witnessed the profound impact it has on patients who otherwise couldn’t afford life-saving treatments. For many, this program has been more than just access to care—it’s been a critical support, providing the chance to heal, thrive, and live.”

**Widalys Calderon Torres,**  
SNC SAUP Coordinator, Aurora Health Care

## PURPOSE

**Provide specialty care for low-income, uninsured individuals that is:**

- Clinically appropriate
- Timely
- Managed by primary care
- Equitably distributed among the health systems



## PARTICIPATING MEMBERS

### Health Systems

- Ascension Wisconsin
- Aurora Health Care
- Froedtert ThedaCare Health

### Safety-Net Clinics

- Ascension Angel of Hope Clinic
- Ascension St. Ben’s Clinic
- Aurora Walker’s Point Community Clinic
- Bread of Healing Clinic
- Gerald L. Ignace Indian Health Center, Inc
- Milwaukee Health Services, Inc.
- Muslim Community Health Center
- Outreach Community Health Center
- Progressive Community Health Centers
- Sixteenth Street Community Health Centers