

# MILWAUKEE HEALTH CARE PARTNERSHIP

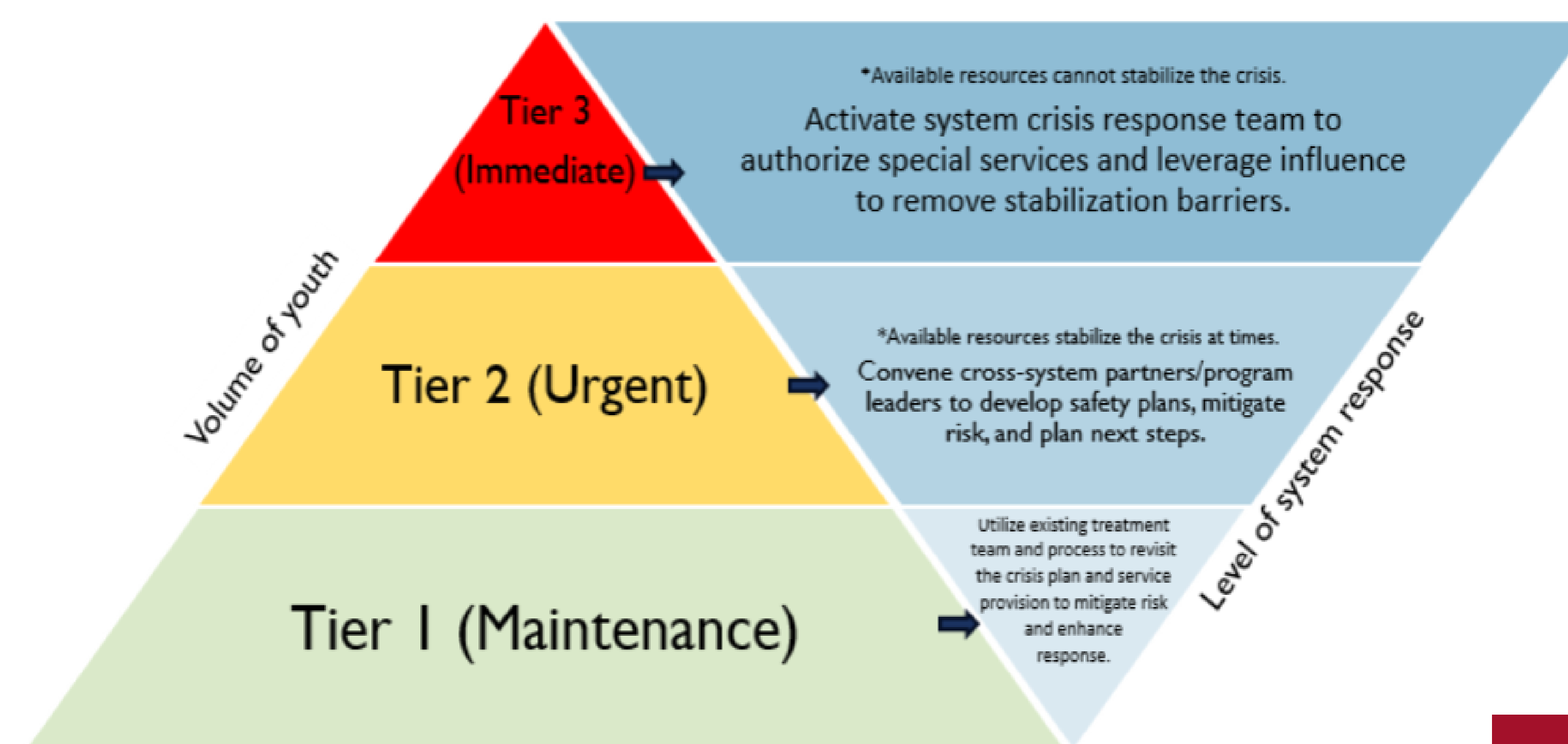
## CARE COORDINATION

# Mental Health Access

## GOALS

- Improve inpatient and outpatient mental health access for adults and youth
- Support the redesign of the crisis delivery system, including the Mental Health Emergency Center, to address immediate needs and reduce subsequent crisis incidents

## High Acuity Definition



## LEADERSHIP

### MHCP Behavioral Health Provider Steering Committee

- Launched in 2007
- Multi-stakeholder planning and process improvement
- Sponsored four studies:
  - Milwaukee County Behavioral Health Redesign Study
  - Inpatient Capacity Analysis
  - Outpatient Capacity Analysis
  - Psychiatric Crisis Redesign
- Sub-committees:
  - Executive Committee
  - Youth Behavioral Health Care Delivery Redesign
  - Mental Health Navigation Improvement
  - Inpatient Capacity Building

## PARTICIPATING ORGANIZATIONS

- Aurora Health Care
- Ascension Wisconsin
- Children's Wisconsin
- Froedtert ThedaCare Health
- Granite Hills Hospital
- Medical College of Wisconsin
- Milwaukee Center for Independence
- Milwaukee County Behavioral Health Services (BHS)
- Milwaukee Health Services, Inc.
- Outreach Community Health Center
- Progressive Community Health Centers
- Rogers Behavioral Health
- Sixteenth Street Community Health Centers
- Wellpoint Care Network
- Wisconsin Department of Health Services
- Wisconsin Hospital Association

## FEATURED INITIATIVES

### YOUTH BEHAVIORAL HEALTH

WHAT	HOW
Improve high acuity options and transitional care	<ul style="list-style-type: none"><li>• Developed and tested "Needs Mapping" process</li><li>• Developed high acuity tiered definition and ER protocol</li></ul>
Improve youth access to BH mobile response	<ul style="list-style-type: none"><li>• Supported development of the integrated adult and youth mobile team</li><li>• Launched Mental Health Navigation Initiative (MHNI) tools</li><li>• Relunched training of youth BH providers on new Milwaukee Mobile Crisis team</li></ul>
Improve youth behavioral health outpatient access	<ul style="list-style-type: none"><li>• Expanded availability and entry points to youth BH outpatient care and non-clinical supports</li><li>• Advocated for enhanced MA reimbursement, certification and licensing, workforce development, and payer credentialing</li></ul>

### "HIGH ACUITY" DEFINITION

- Developed tiered definition to support systematic identification of youth with high acuity, complex needs across sectors
- Developed recommendations for a cross-sector system response for identified youth in crisis
- **Commissioned support for whitepaper to disseminate and implement system pilots**

### ED PROTOCOL

- An ER-focused care coordination protocol for youth in out-of-home care was implemented at Children's WI Emergency Department (Q1 2023) and MHEC (Q3 2023). In June, the protocol was updated to reflect Wraparound's transition away from HMO services.

### MENTAL HEALTH NAVIGATION

**Provider Briefings:** Provider briefings supported the goal of increasing provider awareness and navigation of behavioral health services for youth and adult providers. Past briefing topics include:

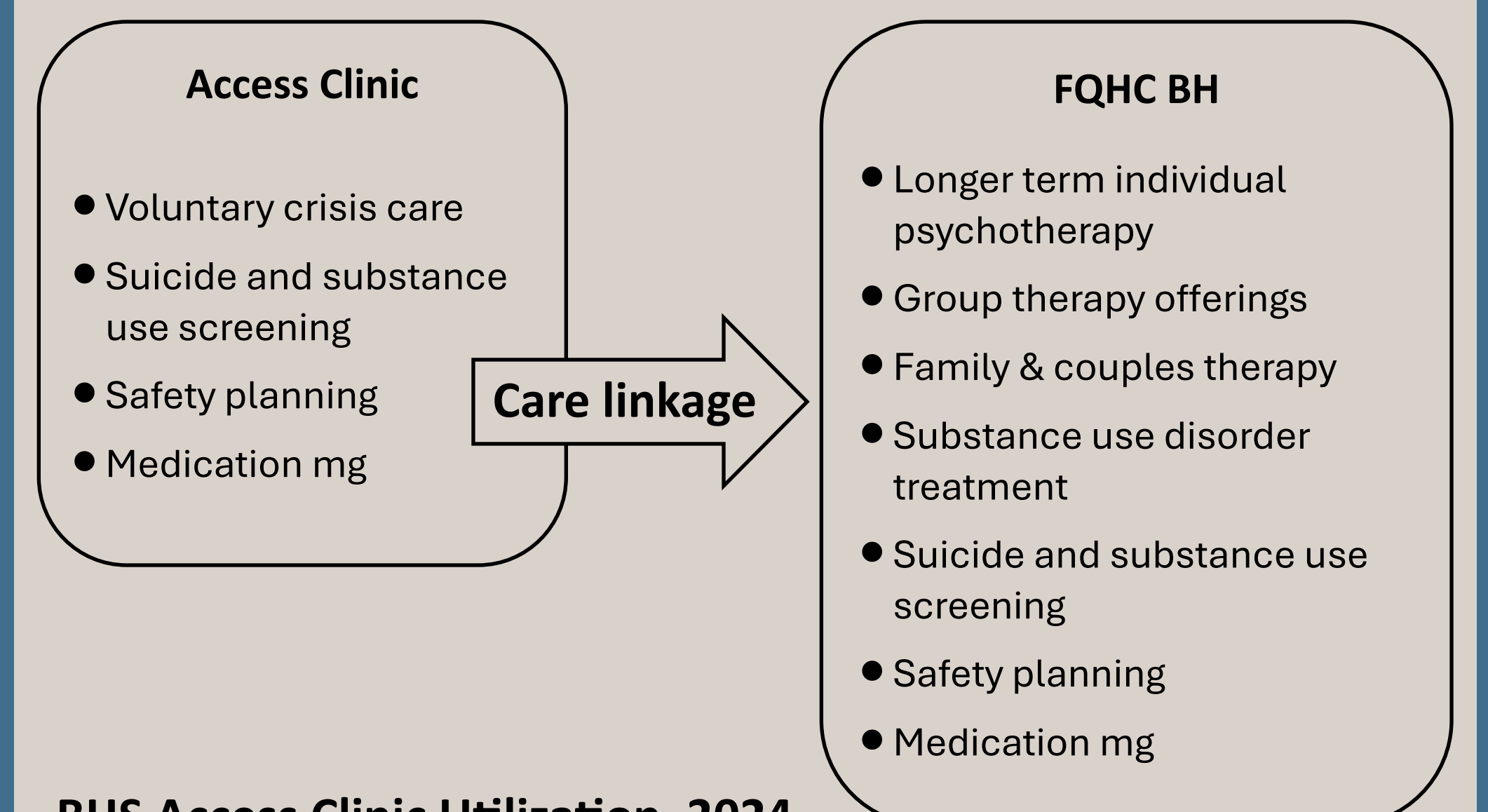
- START Initiative
- Wraparound Milwaukee Transition
- WellPoint CCBHC
- School-Based Mental Health

**Community Navigation:** MHCP continues to participate in [Healthymke.com/well](https://www.healthymke.com/well)—a comprehensive site with digital and PDF tools to help community members and community-based organizations find and connect to mental and behavioral health care.



### BHS ACCESS CLINICS

Services offered by walk-in or appointment, co-located at three FQHCs (MHSI, OCHC, SSCHC)



BHS Access Clinic Utilization, 2024

