

OVERVIEW

In 2019, MHCP launched the Housing is Health Program for homeless and vulnerably housed patients receiving care at Milwaukee-area health systems and safety-net clinics.

MHCP member hospitals and clinics screen and refer patients in need to the IMPACT Coordinated Entry System who either further refers to Milwaukee County Housing Services (MCHS) if eligible or leverages their social workers/ navigators to help patients secure temporary housing, provide case management, and aid in their ultimate transition to permanent housing stability.

Navigators also provide patients with a variety of support services including, benefits, counselling, mental health and AODA treatment, tenancy education, temporary housing subsidies, and employment counseling. Navigators work with each patient from the time of referral until the individual is considered ‘housing stable,’ a process which can extend over many months.

GOALS

Address patient’s housing needs to improve health outcomes and reduce ED visits, inpatient length of stays, and readmissions.

TARGET POPULATION

- Current inpatient, observation or ED patients
- Primary care patients at select safety-net clinics
- Individuals who meet the HUD definition of “literally homeless” or are “at imminent risk of homelessness”
- Patients who are frequent ED users, at risk of readmission, or at risk of excess length of stay due to homelessness are also prioritized

OUTCOMES

3,216

Total housing referrals 2019-2024

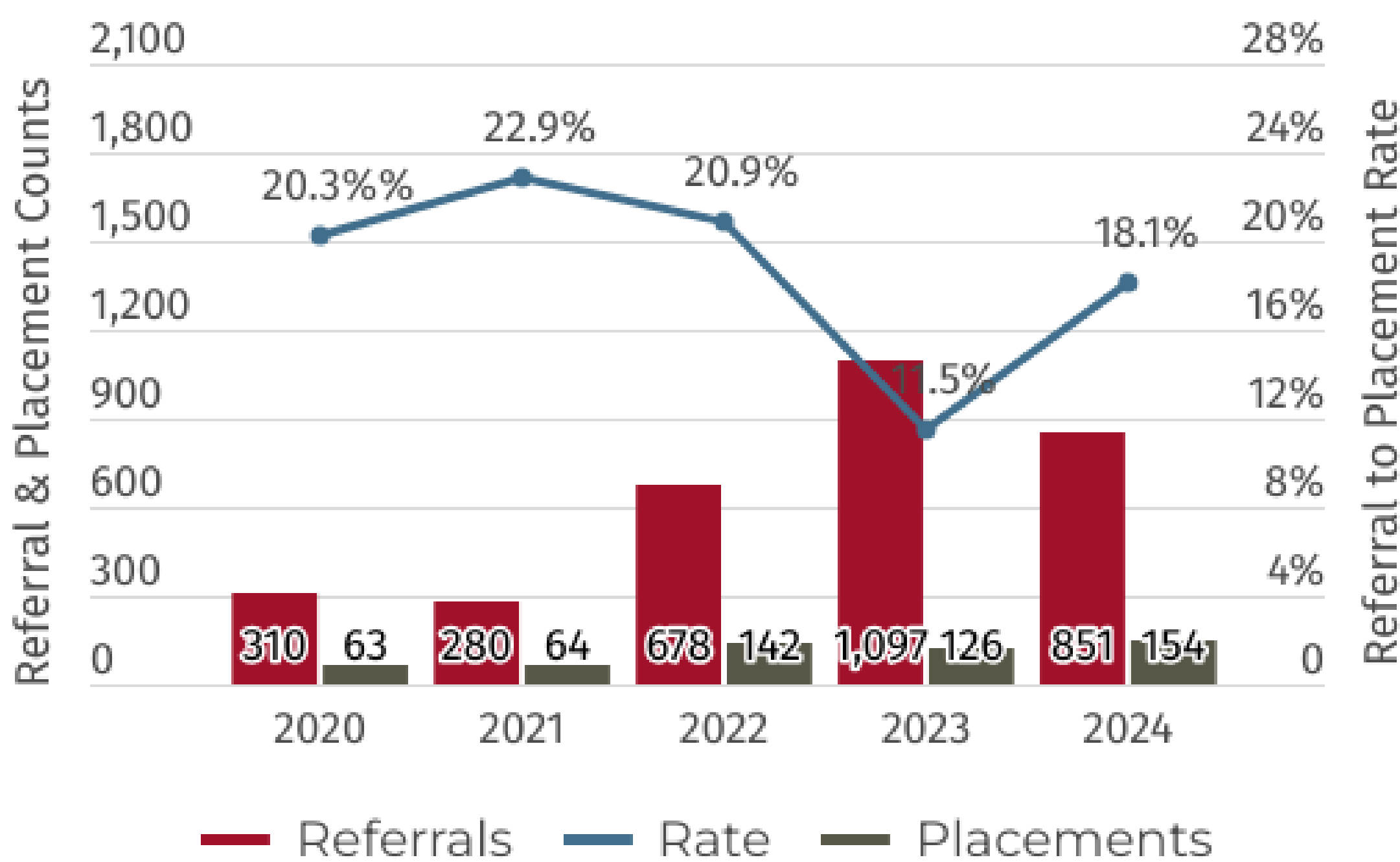
549

Total housing placements, 2020-2024

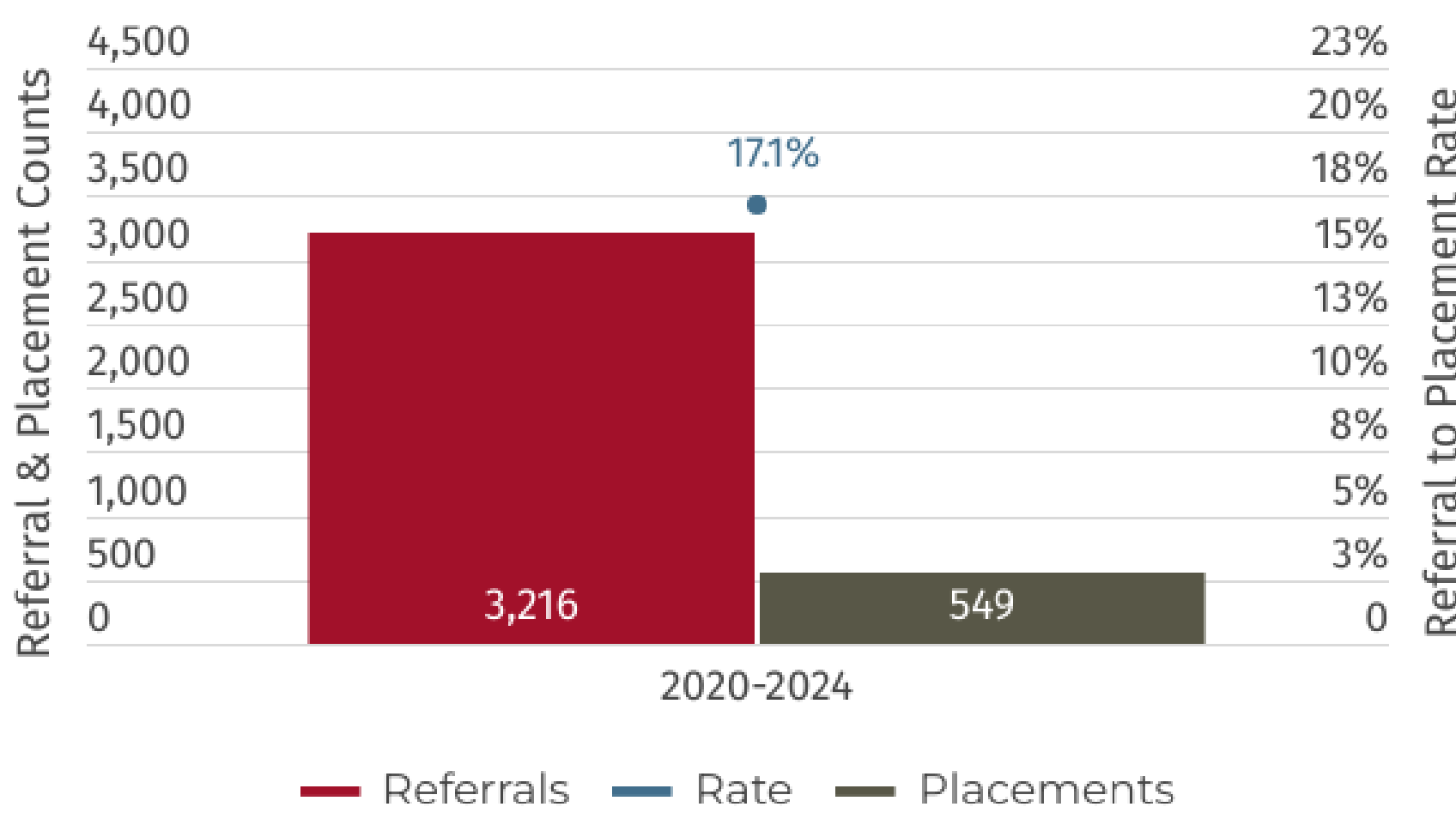
154

Total housing placements, 2024

Housing is Health All Referrals and Placements by Year, 2020-2024



Housing is Health Total Referrals and Placements, 2020-2024



PARTICIPATING MEMBERS

Housing Navigation Partners

- Milwaukee County Housing Services
- IMPACT Coordinated Entry

Health Systems/Hospitals

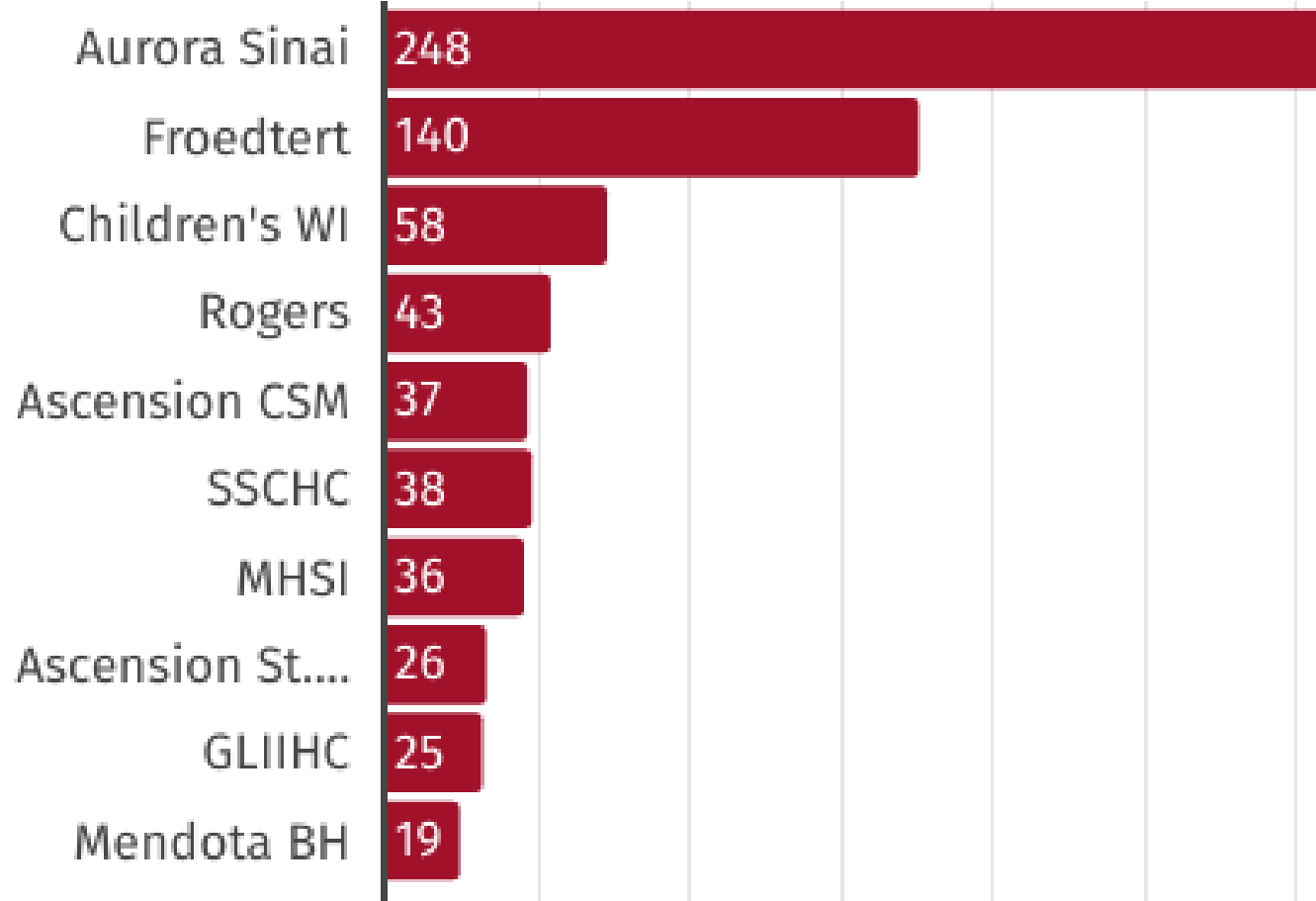
- Ascension Wisconsin
- Aurora Health Care
- Children’s Wisconsin
- Froedtert ThedaCare Health

Safety Net Clinics

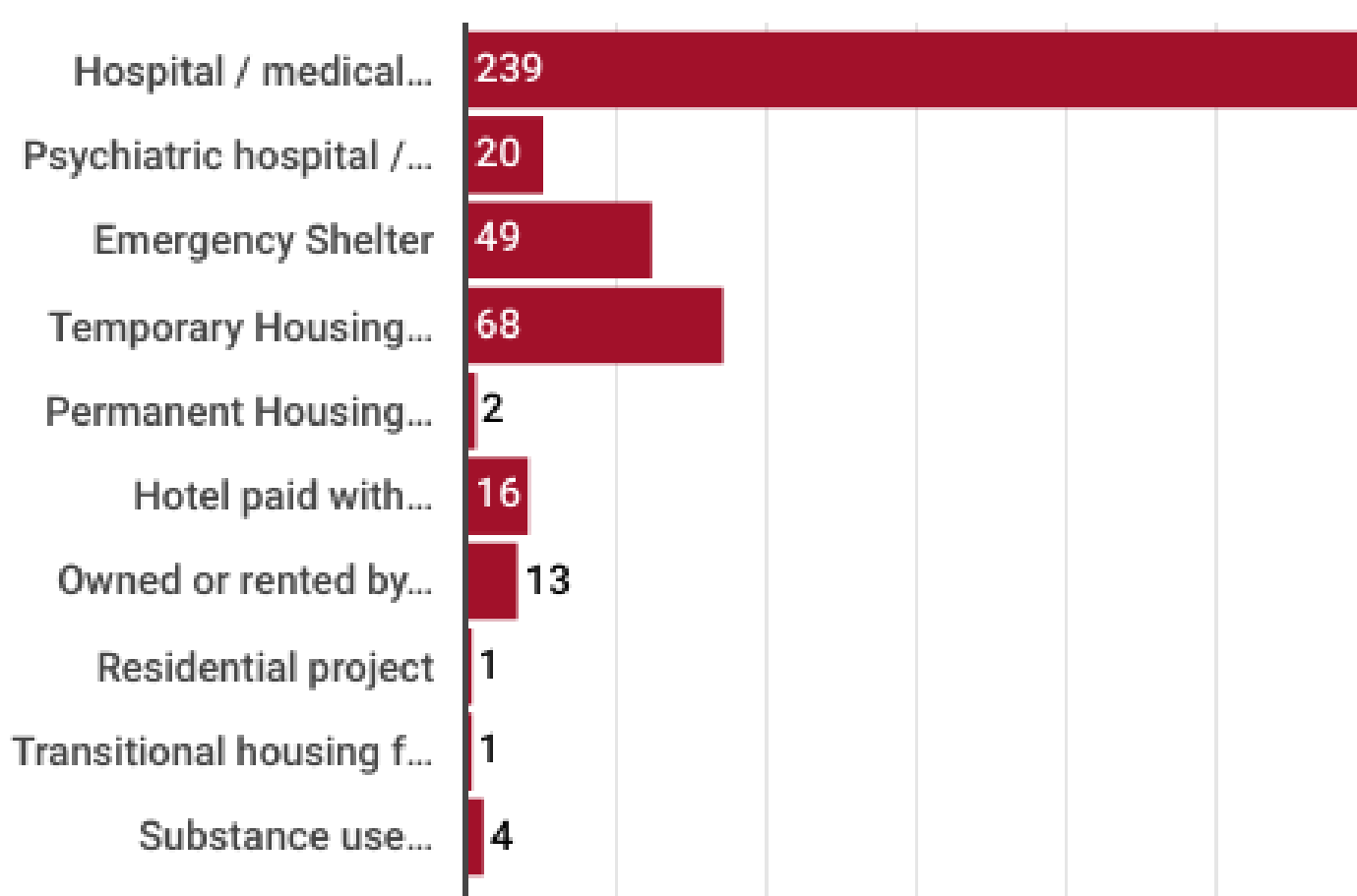
- Bread of Healing
- Children’s Midtown Clinic
- Gerald Ignace Indian Health Center
- Milwaukee Health Services, Inc.
- Outreach Community Health Center
- Progressive Community Health Centers
- Sixteenth Street Community Health Centers



Housing is Health Top Ten Referring Organizations, 2024



Housing is Health Placement / Exit Destination, 2024



**\*\*259 of the individuals who entered into Coordinated Entry through the Housing is Health Program in 2024 have a last recorded exit location as a hospital or clinic for medical care or a psychiatric hospital. These data are not represented in the graph.**