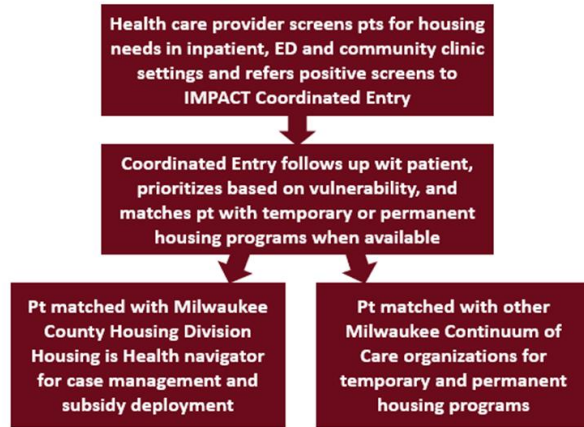


Housing security is the most influential and complicated social driver of health and is directly linked to health outcomes. The Housing is Health program is a partnership between MHCP member Hospitals and Community Health Centers, Milwaukee County Housing Services and IMPACT Coordinated Entry. When patients share they are homeless or housing insecure in hospitals and low-income clinics, this program provides a pathway to shelter/homeless services, eviction prevention resources, and temporary & permanent housing programs.

**MHCP Housing is Health Referral Process**



**MHCP Housing is Health Partners**

- **Health Care:** All Milwaukee County-based hospitals, FQHCs, Bread of Healing and Children's Midtown
- **IMPACT Coordinated Entry (CE):** Intake health care referrals, screen & prioritize based on vulnerability, place patients into permanent housing programs
- **Milwaukee County Housing Division:** Higher-touch case management and housing subsidy for complex patients
- **Milwaukee Continuum of Care (CoC):** Placement from Coordinated Entry into CoC member organization's temporary and/or permanent housing programs

**MCHP Housing is Health Program Journey**

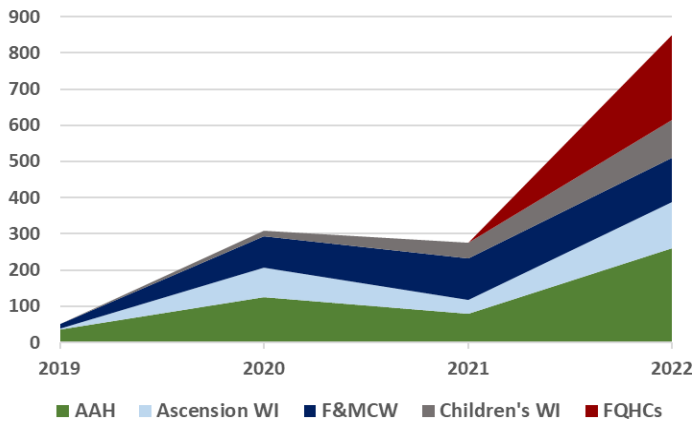
**Mar 2019 - Dec 2022: Hospital Inpatient & ED Housing Navigation**

- Total Hospital Referrals: **1085**
- Total Patients Permanently Housed: **181**
- COVID Housing (MKE Co Housing/MKE Health Dept): **176**
- Hospitals reporting reduced lengths of stay, readmissions, ED utilization and improved health outcomes

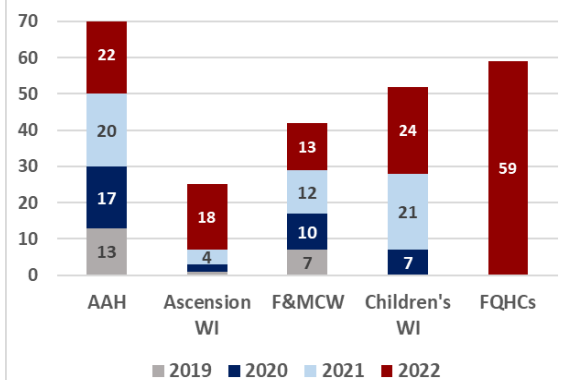
**Oct 2020 - Dec 2022: Expansion of Housing Navigation to Primary Care Clinics**

- Total primary care referrals: **398**
- Total Families Permanently Housed: **109**
- Expanded from Children's Midtown to FQHCs in 2022
- Improved patient engagement and coordination reported between housing navigators and primary care

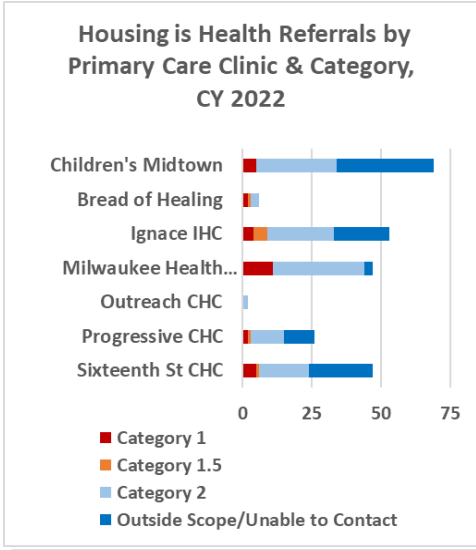
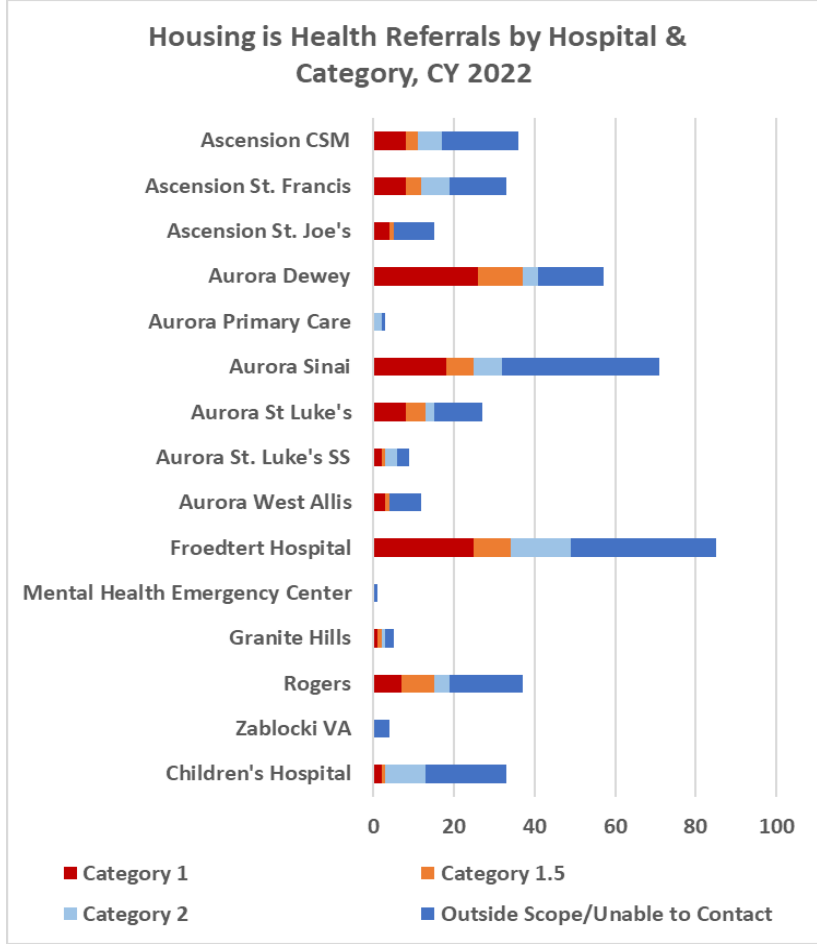
**Housing is Health Referrals, 2019 - 2022**



**Housing is Health Permanent Housing Placements 2019 - 2022**

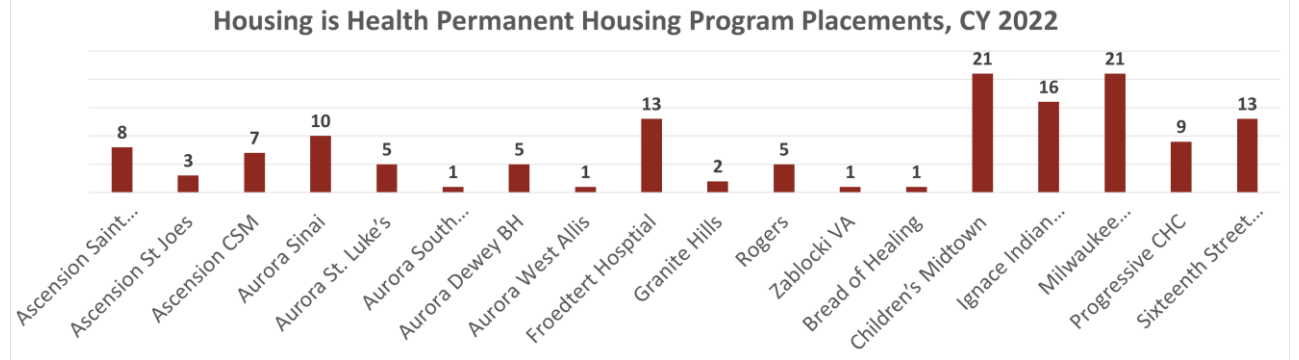


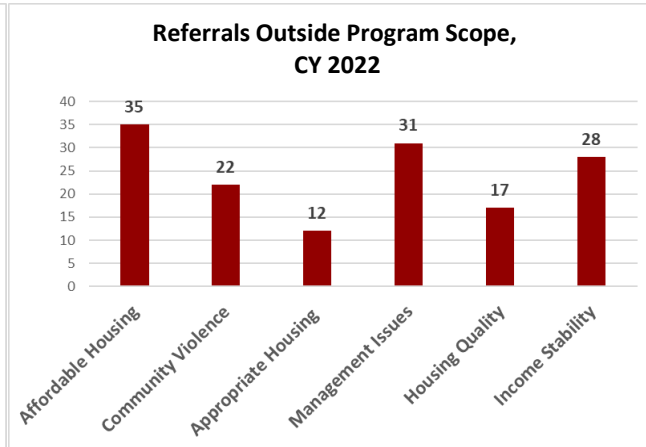
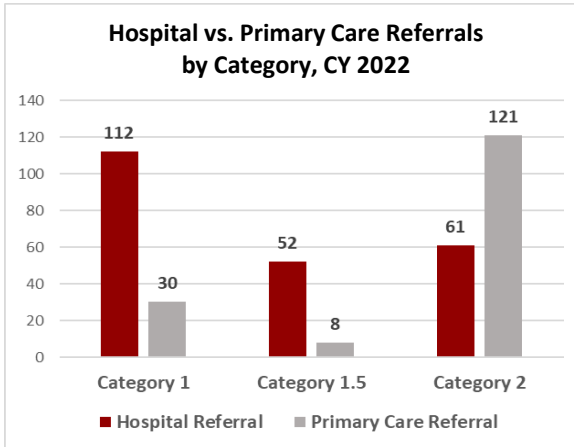
**Housing is Health Referral Data**  
**2022 Total Referrals: 678- 428 hospital, 250 primary care (PC)**  
**2022 Referrals Placed in Permanent Housing Programs: 142- 62 hospital, 80 PC**  
\*excludes shelter placement



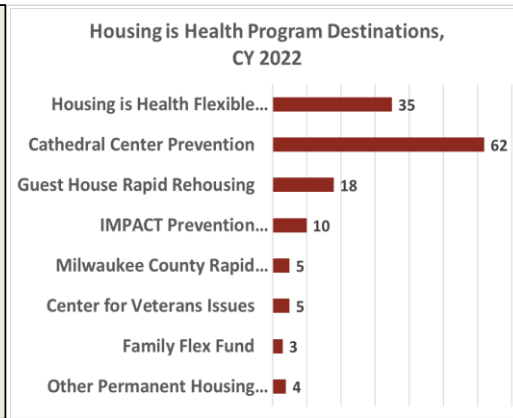
### Housing and Urban Development (HUD) Homeless Definitions

- **Category 1:** Literally homeless, living in a place not meant for human habitation
- **Category 1.5:** Moving between HUD Level 1 and 2
- **Category 2:** Imminent risk of homelessness within 14 days (evictions, doubled up, etc)





- ### Housing Program Placements
- **Housing is Health Flexible Housing Subsidy:** Case management and deployment of MHCP's flexible housing subsidy from the MKE Co Housing Division to support both transitional and permanent housing placements.
  - **Cathedral Center Flexible Housing Program:** Subsidy and case management for single females and families with children
  - **Guest House Rapid Rehousing:** Rental support and case management for singles, funded by Continuum of Care
  - **IMPACT Prevention Navigation:** Light touch rental support and case management for singles and families
  - **Milwaukee Co. Rapid Rehousing:** Rental support and case management for singles, funded by Continuum of Care
  - **Family Flexible Housing Fund:** United Way funded program with rental support and case management for families



### 2022 MHCP Housing is Health Year-End Analysis

- 17% of hospital referrals and 27% of primary care referrals resulted in permanent housing placements in 2022.
- The higher success rate in PC may be correlated with the complexity of Level-1 homeless patients referred from hospitals, but overall the data illustrate the gap in housing resource availability across the County.
- The 2022 expansion of the program to FQHCs led to large increase in referrals and also success by placing almost a third of those patients and families into permanent housing programs.
- The dedicated CE health care liaison hired in 2022 expanded intake and housing subsidy capacity, handling a ~250% increase in referrals in 2022 and with 75% of successful referrals being placed in permanent housing programs outside of MHCP Housing is Health's navigation and subsidy services administered by the County.
- CE integrated an established phone intake process while promoting the new & improved email intake process.
- The addition of CE to the program has also enabled the Milwaukee County Housing Division to focus on the patients with the highest utilization and medical complexity for more intensive housing case management.
- Housing is Health leaders presented at every hospital and FQHC in 2022 to increase staff awareness. That and expanded capacity through CE intake resulted in referrals from every hospital and FQHC in the County in 2022.
- 2023 Housing is Health continuous improvement opportunities: Developing an enhanced inpatient discharge referral process, expanding medical respite to meet demand, streamlining information exchange across sectors through IMPACT Connect and expanding referrals to the Milwaukee Health Department and MHEC.