

OVERVIEW

In 2012, the Milwaukee Health Care Partnership (MHCP) launched the Specialty Access for Uninsured Program (SAUP) to replace the fragmented and costly specialty care delivery system with a managed and more cost-effective model of care.

The SAUP model establishes care management partnerships between safety net clinics (SNCs) and health systems, with participating SNCs assigned to a health system to coordinate access to specialty services.

In the SAUP model, SNCs identify eligible patients and provide primary care, medication, benefit counseling, enrollment assistance, and social supports. The health systems each secure a network of specialists and provide inpatient and outpatient specialty services, such as cardiology, pulmonology, neurology, and orthopedics.

GOALS

- Improve specialty care delivery and care management processes for the uninsured
- Improve efficiency and effectiveness of care between primary care and specialty health care partners
- Improve health outcomes
- Decrease total cost of care

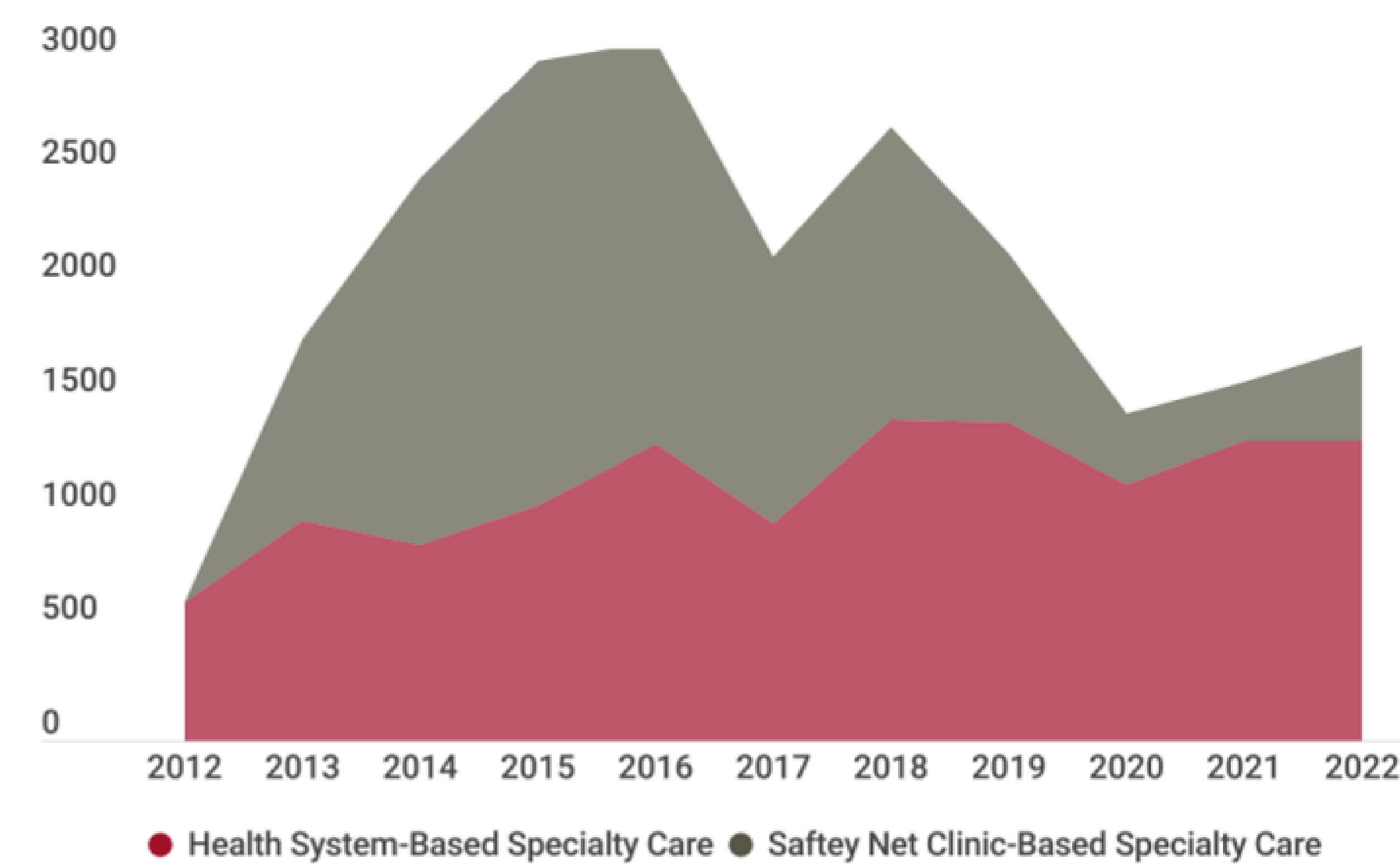
TARGET POPULATION

Milwaukee County residents who are:

- Established patients with a SAUP safety-net clinic
- At an income level of ≤ 250 percent of the Federal Poverty Level (FPL)
- Unable to secure public insurance

OUTCOMES

Total SAUP Referrals



2022 Referrals and Show Rates

1,734 Total specialty referrals

91% Show rate

76%
 Inpatient or outpatient health system-based specialty care

24%
 Specialty care delivered in the safety-net setting



Most frequent referrals for health system-based care: **orthopedics, ophthalmology and cardiology**

PURPOSE

Provide specialty care for low-income, uninsured individuals that is:

- Clinically appropriate
- Timely
- Managed by primary care
- Equitably distributed among the health systems



PARTICIPATING MEMBERS

Health Systems

- Ascension Wisconsin
- Aurora Health Care
- Froedtert & the Medical College of Wisconsin

Safety-Net Clinics

- Ascension Angel of Hope Clinic
- Ascension St. Ben's Clinic
- Aurora Walker's Point Community Clinic
- Bread of Healing Clinic
- Gerald L. Ignace Indian Health Center, Inc
- Milwaukee Health Services, Inc.
- Muslim Community Health Center
- Outreach Community Health Center
- Progressive Community Health Centers
- Sixteenth Street Community Health Centers
- Vivent Health