

NOVEMBER 2015

MILWAUKEE ENROLLMENT DIRECTORY



DEVELOPED BY
MILWAUKEE HEALTH CARE
PARTNERSHIP

FOR
MKEN Milwaukee
Enrollment
Network
Connecting Milwaukee to Health Care Coverage

This directory was developed as a referral guide for IMPACT 2-1-1, human service agencies, community health workers and other stakeholders to help Milwaukee County residents secure enrollment assistance in public health benefits or private health insurance through the Marketplace. The directory is updated on a routine basis. Please check www.mkehcp.org or dial 2-1-1 for the most recent enrollment site information.

The Milwaukee Health Care Partnership joins Covering Wisconsin and the Wisconsin Department of Health Services as co-conveners of the Milwaukee Enrollment Network, a public/private consortium organized to support Milwaukee County residents in securing adequate and affordable health insurance.

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► To view a map of enrollment sites, please visit www.tinyurl.com/MKENmap.

Glossary of Terms

BC+ BadgerCare Plus

CCC The Child Care Coordination

Child Care Wisconsin's Child Care Subsidy Program

EE BC+ Express Enrollment

FPOS BC+ Family Planning Only Services

FS FoodShare Wisconsin

Katie Beckett The Katie Beckett Program

MA EBD Medicaid for Elderly, Blind and Disabled

MAPP The Medicaid Purchase Plan

Medicare Medicare

PNCC Prenatal Care Coordination

SSDI Social Security Disability Insurance

SSI The Supplemental Security Income

WIC The Special Supplemental Nutrition Program for Women, Infants, and Children

WWWP Wisconsin Well Woman Program

Additional Resources

www.access.wi.gov

Online application and eligibility tool for public benefits in Wisconsin. For all benefits except health insurance, Access is the best place to start.

www.healthcare.gov

Health Insurance Marketplace enrollment site, live chat feature, FAQs, general information. Healthcare.gov is the best starting place for individuals seeking insurance.

1-800-318-2596 (voice) or 1-855-889-4325 (TTY)

Ask questions or apply via phone at this toll-free call center number operated by the Health Insurance Marketplace.

Wisconsin HMO Enrollment Program for BadgerCare and SSI Members

- 1-800-291-2002
- Monday – Friday 7:00 a.m. – 6:00 p.m.
- English, Spanish, Language Line

Qualified Insurance Agents

Individuals needing assistance with enrollment in private insurance via the Health Insurance Marketplace may also contact an insurance agent and broker. A listing of qualified agents can be found at mkehcp.org/mken/enrollment-assistance-toolkit

Navigators

Covering Wisconsin

Open to the general public

728 N. James Lovell St., 53203 | 414-270-4677

Contact: Navigator

- Call to schedule an appointment
- Providing application assistance at community events
- English, Spanish

BC+ | Marketplace

Gerald L. Ignace Indian Health Center

Open to the general public

1711 S. 11th St., 53204 | 414-383-9526

Contact: Nicholas Duke or Kimberly Mueller

- Call to schedule an appointment
- Monday & Wednesday 8:00 – 5:00, Tuesday & Thursday 8:00 – 7:00, Friday 8:00 – 12:00
- English

BC+ | EE | FS | Marketplace | MA EBD

Certified Application Counselors (CACs)

Open to the General Public

Catholic Charities of the Archdiocese of Milwaukee

2021 N. 60th St., 53208 | 414-771-2881

Contact: Community Outreach Case Manager

- Call for appointment
- Monday – Friday 8:30 – 5:00
- English, Spanish

BC+ | Child Care | FS | Katie Beckett | Marketplace | MA EBD | Medicare | SSDI | SSI

City of Milwaukee Health Department

Contact: Community Healthcare Access Program (CHAP)

Keenan Health Center | 3200 N. 36th St., 53216 | 414-286-8620

- Walk in
- Monday – Friday 8:00 – 4:00
- English, Language Line

Northwest Health Center | 7630 W. Mill Rd., 53218 | 414-286-8620

- Walk in
- Monday – Friday 8:00 – 4:00
- English, Language Line

Southside Health Center | 1639 S. 23rd St., 53204 | 414-286-8620

- Walk in
- Monday – Friday 8:00 – 4:00
- Staff also stationed at additional sites throughout community
- English, Spanish, Language Line

BC+ | Child Care | EE | FPOS | FS | Marketplace | MA EBD | PNCC | WIC | WWWP

IMPACT

414-649-4380

- **Contact:** IMPACT
- Monday – Friday 8:00 – 4:40
- Call to schedule appointment
- English, Spanish, Language Line

BC+ | Marketplace

M&S Clinical Services

2821 N. 4th Street Suite 516, 53212 | 414-263-6000 ext. 16

Contact: Mark Fossie, President

- Monday – Friday 8:00 – 4:30
- Call to schedule appointment
- English, Spanish

AODA/Substance Abuse Screening Referral | BC+ | Marketplace | MA EBD | Medicare | PNCC

Milwaukee Enrollment Services (MiES)

Coggs Center | 1220 W. Vliet St., 53205 | 888-947-6583 (voice) • 711(TTY)

Contact: Milwaukee Enrollment Services

- Monday – Friday 7:30 – 5:00
- Walk-in self-help model with computers and phones available for clients to apply or complete their renewal. CACs available to assist in navigating the portal or with questions.
- English, Spanish, Hmong, and more, Language Line

Ross Innovative Employment Solutions | 6550 N. 76th St., 53223 | 888-947-6583 (voice) 711 (TTY)

Contact: Milwaukee Enrollment Services

- Monday – Friday 8:00 – 4:30
- Walk-in self-help model with computers and phones available for clients to apply or complete their renewal. CACs available to assist in navigating the portal or with questions.
- English, Spanish, Hmong, and more, Language Line

UMOS | 2701 S. Chase Ave., 53207 | 888-947-6583 (voice) • 711(TTY)

Contact: Milwaukee Enrollment Services

- Monday – Friday 8:00 – 5:00
- Walk-in self-help model with computers and phones available for clients to apply or complete their renewal. CACs available to assist in navigating the portal or with questions.
- English, Spanish, Hmong, and more, Language Line

BC+ | Child Care | FPOS | FS | Marketplace | MA EBD

Milwaukee Health Services

Isaac Coggs Heritage Health Center | 8200 W. Silver Spring Dr., 53218 | 414-760-3900

Contact: Certified Application Counselors

- Monday – Friday 8:00 – 4:30
- Call to schedule appointment; walk-in accepted
- English, Language Line

MLK Heritage Health Center | 2555 N. Dr. Martin Luther King Jr. Dr., 53212 | 414-372-8080

Contact: Certified Application Counselors

- Monday – Friday 7:30 – 5:30
- Call to schedule appointment; walk-in accepted
- Staff also stationed at additional sites throughout community
- English, Language Line

BC+ | Child Care | EE | FPOS | FS | Marketplace | MA EBD

Outreach Community Health Centers

210 W. Capitol Dr., 53212 | 414-727-6320 ext. 2134

Contact: Larry Thomas, Lead Certified Application Counselor

- Call to schedule an appointment; walk-in accepted
- Monday – Friday 8:00 – 4:30
- English, Language Line

BC+ | EE | FPOS | FS | Marketplace | MA EBD | Medicare | PNCC | SSDI | SSI

Progressive Community Health Centers

Lisbon Avenue Health Center | 3522 W. Lisbon Ave., 53208 | 935-8000

Contact: Tina Chang, Outreach & Enrollment Coordinator

- Call to schedule appointment
- Monday – Friday 8:00 – 4:00
- English, Hmong, Language Line

Hillside Family Health Center | 1452 N. 7th St., 2nd floor, 53205 | 935-8000

Contact: Tina Chang, Outreach & Enrollment Coordinator

- Call to schedule appointment
- Monday – Friday 8:00 – 3:00
- English, Hmong, Language Line

BC+ | Child Care | EE | FPOS | FS | Marketplace | MA EBD

Certified Application Counselors (CACs)

Serving Patients/Clients

Angel of Hope / WFMG Orchard Street Clinic

Serving only clinic patients and Hope House Residents

Angel of Hope Clinic – Hope House

209 W. Orchard Street, 2nd floor, Milwaukee, WI 53204 | 414-647-7466

Contact: Mirla Rivas, Clinic Supervisor

- Monday, Tuesday, Thursday 8:00 – 4:00; Wednesday 8:00 – 6:00; Friday 8:00 – 3:00
- Call for appointment
- English, Spanish. Language Line

BC+ | EE | Marketplace | MA EBD

Aurora Health Care

Serving only Aurora Health Care patients

Aurora hospitals and clinics in Milwaukee County

Contact: Financial Advocate: 262-532-6944 or the Enrollment Help Line: 877-732-6334 (toll free)

- Operator will assist them in scheduling an in-person enrollment assistance appointment
- Monday – Friday (with after hours message option) 8:00 – 5:00
- English, Spanish

BC+ | EE | FPOS | FS | Marketplace | MA EBD | WWWP

AIDS Resource Center of Wisconsin (ARCW)

Serving only people with HIV/AIDS

820 N. Plankinton Ave., 53203 | 414-225-1509

Contact: Ask for Case Manager on duty

- Call for appointment; walk-in accepted
- Monday – Friday 9:00 – 4:00
- English, Language Line

BC+ | FS | Marketplace | MA EBD | Medicare | SSDI | SSI

Black Health Coalition of Wisconsin, Inc.

Serving Primarily North side of the City of Milwaukee

3020 W. Vliet Street, 53208 | 414-933-0064

Contact: Dr. Patricia McManus

- Call to schedule an appointment
- Monday – Thursday, 10:00 – 4:00 PM
- English

BC+ | Marketplace

Bread of Healing Clinic

Serving only clinic patients

Bread of Healing Clinic - Cross Lutheran Church

1821 N. 16th Street, 53205 | 414-977-0001

Contact: Barbara A. Horner-Ibler, MD. Medical Director

- Monday – Friday, 9:00 – 5:00
- Call for appointment
- English

Bread of Healing Clinic - Florist Ave Lutheran Church

4975 N. 40th St., 53209 | 414-977-0001

Contact: Barbara A. Horner-Ibler, MD. Medical Director

- Mondays 12:00 – 8:00, Wednesdays 1:30 – 8:00
- Call for appointment
- English

Bread of Healing Clinic - Eastbrook Church

5385 N. Green Bay Road, 53209 | 414-228-5220 Ext. 107 or 210

Contact: Moe Browning or Paul Hoffmann

- Mondays 12:30 – 4:30, Thursdays 9:00 – 11:30, Third Saturday 9:00 – 11:30
- Call for appointment
- English

BC+ | FS | FPOS | MA EBD | Marketplace

Columbia St. Mary's

Serving only Columbia St. Mary's patients

Call the following number for an appointment with a Certified Application Counselor at any of the following locations: 414-585-3195.

Columbia St. Mary's Hospital - Milwaukee | 2301 N. Lake Dr., 53211

Contact: Certified Application Counselor or Financial Counselor

- Monday – Friday 8:30 – 5:00
- Call to schedule appointment
- English, Spanish, Language Line

Airport Clinic | 4848 S. 6th St., 53221

Contact: Certified Application Counselor or Financial Counselor

- Monday 8:30 – 4:00
- Call to schedule appointment
- English, Language Line

Family Health Center | 1121 E. North Ave., 53212

Contact: Certified Application Counselor for Marketplace only

- Tuesday, Wednesday and Friday: 8:30 – 12:30
- Call to schedule appointment
- English, Language Line

Gateway Medical Clinic | 801 S. 70th St., 53214

Contact: Certified Application Counselor or Financial Counselor

- Tuesday 9:30 – 5:00; Friday 8:30 – 4:00
- Call to schedule appointment
- English, Language Line

Glendale Clinic – Green Bay Rd. | 9233 N. Green Bay Rd., 53209

Contact: Certified Application Counselor or Financial Counselor

- Wednesday 1:30 – 3:30
- Call to schedule appointment
- English, Language Line

Prospect Medical Commons | 2311 N. Prospect Ave., 53211

Contact: Certified Application Counselor or Financial Counselor

- Monday – Thursday 8:30 – 4:00; Friday 7:30 – 3:30
- Call to schedule appointment
- English, Language Line

West Allis Clinic / 2323 S. 102nd St., 53227

Contact: Certified Application Counselor or Financial Counselor

- Monday 8:30 – 4:00
- Call to schedule appointment
- English, Language Line

BC + | Marketplace | MA EBD | Medicare | WWWP

Froedtert Hospital & Medical College of Wisconsin

Serving only Froedtert and Medical College patients

Froedtert Hospital | 9200 W. Wisconsin Ave., 53226 | 414-805-6206

Contact: Financial Counselor

- Monday – Friday 7:00 – 4:30
- Call to schedule an appointment
- English, Spanish, Hmong, Russian, Language Line

Specialty Clinics Building, 1st Floor, Suite 1996 | 9200 W Wisconsin Ave., 53226 | 414-805-6206

Contact: Financial Counselor

- Monday – Friday 7:00 – 5:00
- Call for appointment; walk-in accepted
- English, Spanish

Froedtert Hospital, 2nd Floor | 9200 W Wisconsin Ave., 53226 | 414-805-6206

Contact: Financial Counselor

- Monday – Friday 8:00 – 4:30
- Call for appointment; walk-in accepted
- English, Spanish

Clinical Cancer Center | 9200 W Wisconsin Ave., 53226 | 414-805-6206

Contact: Financial Counselor

- Monday – Friday 7:30 – 4:30
- Call for appointment; walk-in accepted
- English, Spanish

BC+ | EE | FPOS | FS | Marketplace | MA EBD | PNCC

Sixteenth Street Community Health Center

Serving established patients, with priority for those at or below 200% FPL, in zip codes: 53204, 53207, and 53215

Chavez Health Center | 1032 S. Cesar E. Chavez Dr. (16th St.), 53204 | 414-385-3363

Contact: Social Services Staff

- Call to schedule appointment
- Monday – Friday 8:00 – 5:00
- English, Spanish, Language Line

Parkway Health Center | 2906 S. 20th St., 53215 | 414-385-6274

Contact: Social Services Staff

- Call to schedule appointment
- Monday – Friday 8:00-5:00
- English, Spanish, Language Line

BC+ | EE | FS | Marketplace | TB Medicaid for patients only | WIC

Wheaton Franciscan HealthCare

Serving only Wheaton Franciscan patients

St. Joseph Hospital | 5000 W Chambers, 53210 | 866-972-4687

Contact: Financial Advocate

- Appointment preferable
- Monday – Friday 8:00 – 4:00
- English, Language Line

BC+ | EE | Marketplace | MA EBD | PNCC | SSDI

Wheaton Franciscan Medical Group | 201 N. Mayfair Rd., Suite 200, 53226 | 866-972-4687

Contact: Financial Advocate

- Monday – Friday 8:00 – 4:00
- Call for appointment; walk-in accepted
- English, Language Line

BC+ | EE | Marketplace | MA EBD | PNCC | SSDI

St Francis Hospital | 3237 S 16th Street, 53215 | 866-972-4687

Contact: Financial Advocate

- Monday – Friday 8:00 – 5:30
- Call for appointment; walk-in accepted
- English, Spanish, Language Line

BC+ | EE | Marketplace | MA EBD

This listing is continued on the next page

Franklin/Midwest Orthopedic Specialty Hospital | 10101 S 27th Street, 53132 | 866-972-4687

Contact: Financial Advocate

- Monday – Friday 8:00 – 4:30
- Call for appointment; walk-in accepted
- English, Language Line

BC+ | EE | Marketplace | MA EBD

Wheaton Franciscan Medical Group - Metro | 2745 W Layton Ave., 53221 | 866-972-4687

Contact: Financial Advocate

- Monday – Friday 8:00 – 4:30
- Call for appointment; walk-in accepted
- English, Language Line

BC+ | EE | Marketplace | MA EBD

Winged Victory Project

Serving only Milwaukee County Behavioral Health (BHD) and Medical College of Wisconsin Tosa Clinic CCAPS patients; and TLS Behavioral Health clients.

Milwaukee County Behavioral Health Division | 9455 Watertown Plank Rd., 53226 | 414-257-4854

Contact: Julie Abramowski, Program Manager, Winged Victory Project

- Call to schedule an appointment
- Requires a referral from BHD staff
- Monday – Friday 7:30 – 5:00
- English, Language Line

MCW Campus Clinic Tosa (CCAPS) Center | 1155 N Mayfair Road; 3rd Floor, 53226 | 414-955-8917

Contact: Deanna Kloster, Benefits Specialist

- Monday – Friday, 8:00 - 4:30
- Call for appointment; walk-in accepted – with referral from CCAPS staff
- English, Language Line

MCFI - TLS Behavioral Health | 1040 S 70th Street, 53214 | 414-476-9675

Contact: Elizabeth Callahan

- Tuesdays & Thursdays, 6:30 – 2:30
- Call for appointment; walk-in accepted – with referral from TLS staff
- English, Language Line

BC+ | FPOS | FS | Marketplace | MA EBD | Medicare | SSDI | SSI

Wisconsin Community Services (WCS)

Serving WCS clients, individuals with Occurring Disorders (Mental Health & Substance Abuse) and those involved with the Criminal Justice/Department of Corrections.

3732 W. Wisconsin Avenue, Suite 310, 53208 | 414-343-3569

Contact: Pauita Payton-Murphy, Program Director

- Wednesdays 12:30 – 4:30
- Call for appointment
- English, Spanish

BC+ | FS | Marketplace

Public Benefits Only

Open to the General Public

Aging Resource Center of Milwaukee County

Serving those who are age 60 years or older

Coggs Center | 1220 W Vliet Street, Suite 300, 53205 | 414-289-6874

Contact: Information and Assistance Call Center

- Monday – Friday, 7:00 – 5:30 pm
- Walk-in
- English, Spanish, Language Line

MA EBD applications for publicly-funded Long Term Care | SSI-E

Children’s Hospital of Wisconsin

Children’s Hospital | 9000 W. Wisconsin Ave., 53226 | 414-266-2588

Contact: Financial Counselor

- Monday – Friday 8:30 – 4:30
- Call for appointment
- English, Spanish, Language Line

Daniel M. Soref Family Resource Center | 9000 W. Wisconsin, 1st floor, 53226 | 414-266-3189

Contact: Brad Holman

- Walk in or referral from social workers
- Monday – Friday 9:00-5:00
- English, Language Line

BC+ | Child Care | EE | FS | Katie Beckett

Disability Resource Center of Milwaukee County

Serving residents ages 18-59 with a disability

Coggs Center | 1220 W. Vliet St., Suite 300, 53205 | 414-289-6660

Contact: Disability Benefit Specialist

- Call to schedule appointment; walk-in accepted
- Monday – Friday 8:00 – 4:30
- English, Language Line

MA EBD | Medicare | SSI | SSDI

Hunger Task Force

Coggs Self-Service Center | 1220 W. Vliet St., 53205 | 414-588-7534

Contact: Barkley Sample, ACCESS Project Manager

- Walk in for assistance
- Monday – Friday 8:00 – 4:30
- English, Language Line

International Learning Center | 639 N. 25th Street, 53233 | 414-588-7534

Contact: Barkley Sample, ACCESS Project Manager

- Monday – Thursday 8:00 – 4:30
- Walk in for assistance
- English, Burmese, Thai, Language Line

Robles Self Service Center | 910 W. Mitchell, 53204 | 414-588-7534

Contact: Barkley Sample, ACCESS Project Manager

- Walk in for assistance
- Monday – Friday 8:00 – 4:30
- English, Spanish, Hmong, Burmese, Language Line

Senior Outreach | 414-588-7132

Contact: Elizabeth Leister, Senior Benefit Specialist

- Home or office visits by appointment
- Monday – Friday 8:00 – 4:30
- English, Language Line

UMOS Self Service Center | 2701 S. Chase Ave., 53207 | 414-588-7534

Contact: Barkley Sample, ACCESS Project Manager

- Walk in for assistance
- Monday – Friday 8:00 – 4:30
- English, Spanish, Hmong, Burmese, Language Line

BC+ | Child Care | FS | MA EBD

Riverworks

526 E. Concordia Ave., 53212 | 414-906-9650

Contact: Financial Opportunity Center Program Assistant

- Call to schedule an appointment
- Monday – Thursday, 9:00 – 2:00
- English

BC+ | Child Care | FPOS | FS

Social Development Commission

SDC Richards | 4041 N Richards | 414-906-2706

Contact: Yvonne Finch

- Call for appointment
- Monday – Friday 8:30 – 2:30
- English

BC+ | Child Care | FS | Medicare Parts B and D

Public Benefits Only

Serving Patients/Clients

The Cathedral Center, Inc.

Serving single women and families with children who are eligible for homeless services and referred by 211

845 N. Van Buren Street, 53202 | 414-831-0394, ext. 2153

Contact: Kristen Halula

- Monday – Friday, 9:00 – 4:00
- Call to schedule appointment
- English, Spanish, Language Line

BC+ | FS | Child Care

Disability Rights Wisconsin

Serving EBD Medicaid recipients enrolled in the SSI-related Medicaid HMOs, and Medicare recipients under the age of 60 with Medicare Part D enrollment

6747 W. Washington St., Suite 3230, 53214 | 414-773-4646

Contact: Julie Dixon-Seidl, SSI Managed Care External Advocacy Project Coordinator
Ginger Rogers, Disability Drug Benefit Helpline Project Coordinator

- Monday – Friday, 9:00 – 5:00
- Call to schedule appointment; walk-in accepted
- English, Language Line

MA EBD | Medicare | Medicare Part D plan enrollment

Free & Community Clinic Collaborative (FC3)

Serving only FC3 clinic patients

Cross Lutheran Church, 1821 N. 16th St., 53205 | 414-465-8026

Contact: Beth Thorson

- Call to schedule an appointment
- Monday – Friday 9:00 – 4:00
- English

BC+ | FS | FPOS | MA EBD

The Guest House of Milwaukee, Inc.

Serving clients who are either currently housed in shelter, utilizing our clinic or residing in a permanent housing program

1216 N. 13th Street, 53205 | 414-345-3240

- Call to schedule appointment
- English

BC+ | FS | Medicare

Planned Parenthood of Wisconsin

Serving Planned Parenthood patients

Capitol Drive Health Center | 801 East Capitol Drive, 53212 | 414-967-4945

Contact: Center Manager

- Monday & Thursday 11:00 – 7:00; Wednesday & Friday 9:00 – 5:00
- Call to schedule appointment
- English, Spanish, Language Line

Jackson Street Health Center | 302 N Jackson St., 53202 | 414-276-8777

Contact: Center Manager

- Monday – Friday 8:30 – 4:30
- Call to schedule appointment, abortion services only
- English, Spanish, Language Line

Wisconsin Avenue Health Center | 2207 W. Wisconsin Ave., 53233 | 414-931-8181

Contact: Center Manager

- Monday & Tuesday 11:00 – 7:00; Wednesday 11:00 – 5:00; Thursday & Friday 9:00 – 5:00; Saturday 10:00 – 2:00
- CAC outstation hours: Monday 11:00 – 5:00
- Call to schedule appointment
- English, Spanish, Language Line

Mitchell Street Health Center | 1710 S. 7th St. Suite 300, 53204 | 414-645-8383

Contact: Center Manager

- Monday & Friday 9:00 – 5:00; Tuesday & Thursday 11:00 – 7:00; Wednesday 11:00 – 5:00; Saturday 10:00 – 2:00
- CAC outstation hours: Tuesday TBD
- Call to schedule appointment
- English, Spanish, Language Line

Lincoln Plaza Health Center | 2239 S 108th Street, 53227 | 414-541-2772

Contact: Center Manager

- Monday & Thursday 11:00 – 7:00; Tuesday & Friday 9:00 – 5:00; Wednesday 12:00 – 5:00; first and third Saturday 10:00 – 2:00
- Call to schedule appointment
- English, Spanish, Language Line

Health Center Services: EE | FPOS

CAC Outstation Services: BC+ | Child Care | FS | Marketplace | MA EBD

The Salvation Army Emergency Lodge

Serving those who are homeless

1730 North 7th Street, 53205 | 414-265-6360

Contact: Nancy Szudzik, Shelter Director

- Monday – Friday 8:30 – 12:30
- Call to schedule appointment
- English, Spanish

BC+ | FS

St. Ben's Clinic

Serving only clinic patients

1027 N. 9th St., 53233 | 414-765-0606

Contact: Bill Mullooly, Social Worker

- Call to schedule an appointment
- Monday, Wednesday, Thursday 9:00 – 3:00
- English, Language Line

BC+

West Allis Health Department

Serving only residents of West Allis or West Milwaukee

7120 W. National Ave., 53214 | 414-302-8600

- Monday – Friday 8:00 – 5:00
- Call to schedule appointment
- English, Language Line

BC+ | CCC | EE | PNCC | WIC | WWWP
