

A VITAL ROLE

Federally Qualified Health Centers

Milwaukee's **Federally Qualified Health Centers** (FQHCs, also known as Community Health Centers) provide a comprehensive range of primary care, dental and behavioral health services to medically underserved populations in our community. This includes care management, health promotion and supportive services such as transportation, interpretation and financial counseling. They provide culturally competent health services in the communities where their patients live. Community health centers serve as economic engines in their neighborhoods — providing a source of employment, neighborhood development and revitalization.



Our Community Health Centers provide accessible, high quality care to Milwaukee families. Milwaukee FQHCs rank in the top 25th percentile for diabetes and asthma care as well as healthy birth outcomes. Additionally, over 95% of patients have rated their care as excellent.

MILWAUKEE CLINICS

MILWAUKEE HEALTH SERVICES, INC. (M)

MLK Heritage Health Center

2555 N. Martin Luther King Drive • 414-372-8080

Isaac Coggs Heritage Health Center

8200 W. Silver Spring Drive • 414-760-3900

mhsi.org

OUTREACH COMMUNITY HEALTH CENTERS (O)

Formerly Health Care for the Homeless Milwaukee

Administration, Outreach, Case Management

711 W. Capitol Drive

Clinical Offices

210 W. Capitol Drive

orchc-milw.com • 414-374-2400

SIXTEENTH STREET

COMMUNITY HEALTH CENTER (O)

Chavez Health Center

1032 S. Cesar Chavez Drive

Parkway Health Center

2906 S. 20th Street

sschc.org • 414-672-6220

PROGRESSIVE COMMUNITY

HEALTH CENTERS (P)

Formerly Westside Healthcare Association

Lisbon Avenue Health Center

3522 W. Lisbon Ave.

Hillside Family Health Center

1452 N. 7th Street

progressivechc.org • 414-935-8000

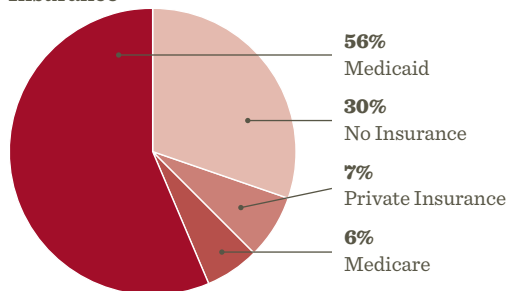
2011 FACTS



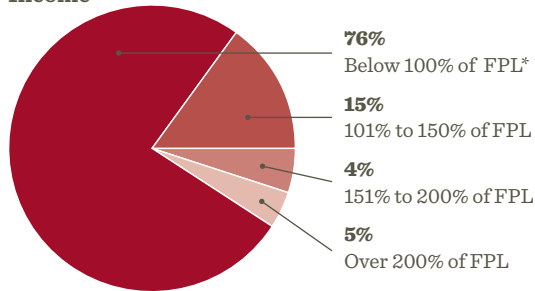
In 2011, Milwaukee's FQHC's provided primary care to over 77,000 total patients and over 600,000 primary care encounters. About 40% of health center patients are children.

FQHC PATIENT PROFILE

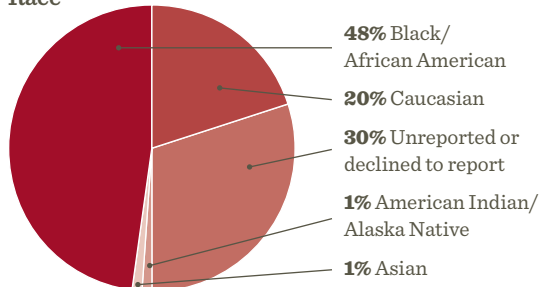
Insurance



Income



Race



17% of all patients seen at Milwaukee Health Centers were best served in a language other than English.

Milwaukee's Community Health Centers:

- **Serve as 'health care homes.'** They provide comprehensive primary healthcare and link patients to specialty care and support services. Each provides 24-hour emergency telephone access and some maintain evening and/or weekend hours.
- **Emphasize disease prevention and overall wellness.** While treating chronic health conditions is a key component of the health centers, they also emphasize the importance of annual screenings, proper nutrition, physical activity and general social stability (i.e. employment, housing, behavioral health, etc.).
- **Rely on public and private funding to support their mission.** The health centers receive favorable, cost-based reimbursement from the state Medicaid program and limited federal grant support to help offset some of the cost of care for uninsured patients. Each requires some payment for care from all patients, according to their income and ability to pay.
- **Maximize community input and involvement.** They are non-profit corporations created through the initiative of local citizens interested in bringing health care to their neighborhoods. FQHCs are governed by at least a 51% consumer-majority board of directors, giving the patients of each health center the ability to influence decisions.
- **Drive economic and workforce development in their communities.** Milwaukee's health centers currently employ approximately 90 physicians, advanced practice nurses and dentists, and almost 500 staff. The Milwaukee FQHC's contribute over \$68 million dollars annually to the overall economic well-being of the community.

*FPL = Federal Poverty Level, \$11,170 for an individual and \$23,050 for a family of four.